

Press Release

Siemens IT Solutions and Services (SIS) in Thailand relies on Conigma™

Conigma™ CCM for automation of ITIL-compliant processes for SAP Change, Release and Transport Management in productive use for over three months

Munich, December 16, 2008 - Galileo Tools GmbH, one of the leading suppliers of software solutions for SAP® Change, Release and Transport Management, announces, that after a successful trial period of six months, Siemens IT Solutions and Services (SIS) in Thailand is using Conigma CCM in production mode now since over three months. SIS has located one of its largest AMC's (Application Management Center) for SAP in Thailand: here SIS customizes, maintains and operates not only the SAP systems of all Siemens AG subsidiaries in Asia, the Pacific Rim and South America but also SAP systems of external clients.

By utilizing the Conigma Suite, SIS Thailand ensures that on the one hand the processes for SAP Change, Release and Transport Management conforming to ITIL which are stipulated within the company are performed with maximum efficiency, while on the other hand adherence to these processes by all parties involved is guaranteed. As a result all compliance aspects are covered, while at the same time the quality of SAP changes is significantly improved – and all this with reduced through-put times and lower costs.

"SIS in Thailand is operating one the most complex SAP landscapes we are aware of. Doing this, SIS implements, tests and transports several dozens of change requests with hundreds of transport tasks each day," says Josef Huber, General Manger of Galileo Tools. "During the last three months, our customer with whom we maintain a very close partnership stretched Conigma extremely in terms of scalability and availability. We are very pleased with the results, as

Conigma has passed this stress test very successfully, enabling us to work on new client projects with even more confidence."

The Conigma Suite

In addition to the core product, Conigma CCM, the Conigma Suite comprises additional modules - Conigma QCOPY and Conigma DEVSYNC – which can also be licensed as individual products. The Conigma Suite enables SAP customers to significantly improve their IT processes for maintenance, development and operation of SAP resulting in higher productivity, lower costs and full compliance. At the same time, the quality of SAP Changes as well as the availability of SAP systems is raised. The Conigma Suite focuses on three areas: the automation of Change, Release and Transport Management processes for SAP (also taking into account compliance requirements in complex, parallel SAP landscapes); the integration of SAP Change, Release and Transport Management processes with Software Change and Configuration Management (SCCM) tools and helpdesk solutions within the client company; and the automation of recurring tasks in the SAP base.

About Galileo Tools GmbH

Galileo Tools GmbH, a wholly-owned subsidiary of the Galileo Group AG, is one of the leading providers of Change and Transport Management solutions for SAP®. The Conigma™ suite integrates administration and processes for developing, adapting and customizing SAP software and integrating seamlessly with the existing IT support infrastructure, such as SAP procedures for allocating software (ABAP TMS and Java CMS). This results in significant rationalization potential based on the more efficient, automated development and change processes; in addition, IT compliance initiatives are given optimal support by means of wide-ranging workflow functionalities and the detailed recording of all process steps.

The clients of Galileo Tools include LSV (Landwirtschaftliche Sozialversicherung), Postbank, Siemens AG and Zürcher Kantonalbank. Galileo Group AG may be found in the Internet under <http://www.galileo-group.de>.

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